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THE UNIVERSITY OF
**TENNESSEE**
HEALTH SCIENCE CENTER

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# FACULTY SENATE MINUTES (Final)

Virtual Monthly Meeting by Zoom
March 8th, 2022

*Attendance:* (senators, administrators, and faculty)

*Attending:* Charisse Madlock, WenLinSun, Jillian McCarthy, Dan Harder, S. Little, Elisha McCoy, Shaun Rowe, Jaqueline D Venturin, Mary Erickson, Nancy Borja Hart, Hilary Jasmin, Paul J Koltnow, Richard Smith, Tayebeh Pourmotabbed, Ted Cory, Edwards A Park, Zheng Fan, Ramesh Narayanan, Karen J Derefinko, Kirk E Hevener, Cindy Russell, L. Alexia Williams, Beth Choby, R. Zeng, Jeff Bieber, Kristi Forman, Rob Wilson, Christina A Spivey, Shaunta' Martina Chamberlin, Phyllis Richey, Frank Park, Alexandria Q Wilson, Anne Zachry, Myra M Meekins, Michael J Herr II, Jianxiong Jiang, Robert Jean, Meiyun Fan, Bill Dabbs, Vinay Jain, Megan K Mulligan, Shelley White-Means, Terrance G Cooper, Matthew Davis, Tracy McClinton, Martin Donaldson, Steven M Doettl, Maria Carrillo, Kimberly Morris, Martin E Donaldson, Adam Gahn, Heather Moss, Mark A Lackey, Kristen Bettin, Ramesh K., Christopher Ledbetter, Rachel Barenie, Vrushali Abhyankar, Shiva Bohn, Heather Moss, Thad Wilson, Helmut Steinberg, Nawajes Mandal, Stephen Pishko and four attendees connected by phone

Meeting called to order at pm 4:02 CST/5:02 pm EST

## Guest Speaker: Dan Harder, UTHSC Chief Information Officer
- TechConnect is the best tool to interface with IT. It provides notifications, FAQ pages, and service request forms.
- How UTHSC is protected:
  - Approx. 19 million messages go out in a month at UTHSC. 17K of malware and thousands of fishing emails are caught before reaching UTHSC inboxes in this timeframe. Millions of SPAM messages do not even get to end-user SPAM filters. Every email is scanned for malware, ransomware, and other scams.
  - Four thousand suspicious attempts at logins from outside failed due to security measures in March 2022. Many Russian and Chinese VPNs are used. Approx. 14,000 failed logins using valid usernames were recorded. If there are a lot of

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login attempts for an individual, IT security contacts that person.

o Carbon Black is a tool installed on all computers for virus protection. One thousand six hundred fourteen malware programs made it past security and onto computers, and Carbon Black stopped them.

o Some faculty had questions about Microsoft Viva, which summarizes usage and emails the summary to each user. It is AI built into Microsoft to enhance user experience and is not controlled by ITS.

o We have approval to have PHI and HIPPA on our Microsoft environment because we are a covered entity.

o After login, a message about privacy and security appears on UTHSC PCs. It is easier for ITS to automate these messages on a PC. They will be on Apple computers soon.

o On a UTHSC owned computer, you can make political statements. ITS is not concerned with the content of emails. Their focus is on protecting us when someone tries to track us.

o Software programs that are downloaded on home machines are not monitored by ITS.

o ITS has administrative privileges on UTHSC owned computers.

o UTHSC owned data should not be put on unsecured third-party tools because the data is not protected. There are exceptions, and faculty/staff can contact ITS for further details.

o PHI should not be sent through regular email. There are other ways to send data, and users should contact IT. Anything sensitive should be encrypted. You can select an option to encrypt an email. Keeping data on UTHSC is also an option.

o UT Vault is run by UTK and probably should not have sensitive information shared on it. Mr. Harder will find out the type of data that can be sent through this too.

o When OneDrive data is shared with colleagues outside of UTHSC, they are available for one month. This can be customized.

**Approval of February minutes:**

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- The floor was opened for discussion of the February 8th, 2022, meeting minutes. Following no discussion, Dr. Rowe moved to accept the minutes. Dr. smith seconded. Minutes passed with 41 (93%) "yes", 0 (0%) "no," and  3 (7%) "abstain."

The meeting adjourned at 5:00 pm CST/6:00 pm EST.

Respectfully Submitted,

Charisse Madlock, PhD, MLS

Faculty Senate Secretary