



THE UNIVERSITY OF
TENNESSEE
HEALTH SCIENCE CENTER™

Human Resources Update

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Shelby County Community Resources

- Rent/Mortgage Support, Food, Utility Support and much more...

<https://shelbycountyttn.gov/community-services>

DIVISION OF COMMUNITY SERVICES

How to Access Services Remotely During COVID-19

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How to Access Services Remotely During COVID-19

The Division of Community Services is working hard to continue providing support and hope to residents in need during the COVID-19 pandemic. We are open but are accessible by phone, email, mail, and online options to reduce the spread of the Coronavirus. Please see below for ways to reach us. Be safe. Last edited March 23, 2020

COMMUNITY SERVICES AGENCY
901-222-4212
For Help with your bills
Utility Assistance, Rent/Mortgage Assistance, Prescription Medicine Assistance. Apply by email or mail. www.shelbycountyttn.gov
Email utility applications to LIHEAP@shelbycountyttn.gov
Email rent/mortgage to CSBG@shelbycountyttn.gov

AGING COMMISSION OF THE MID-SOUTH
901-222-4111
For Seniors and Adults with Disabilities
Meals, CHOICES, Public Guardianship, SHIP, SNAP, Family Caregiver Services. Each call is handled on a case by case basis with care.

CRIME VICTIMS RAPID CRISIS CENTER
901-222-3950
For Victims of All Crime
For trauma counseling, victim compensation, orders of protection, support groups, please call or use the online form. 24/7 Sexual Assault Forensic Exams will still be provided in partnership with law enforcement. For the Sexual Assault Hotline: 901-222-4350

OFFICE OF JUSTICE INITIATIVES
901-222-4000
For Those Facing Incarceration
Pretrial Services and Behavioral Health are available

For Veterans
901-222-4237
VETERANS SERVICES

For Phone and Web Outreach
901-222-3991
OFFICE OF COMMUNITY ENGAGEMENT & OUTREACH

shelbycountyttn.gov/community-services
901-222-3990
CommunityServicesInfo@shelbycountyttn.gov

SHELBY COUNTY DIVISION OF COMMUNITY SERVICES

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Essential Services from our Partners

MEALS for Shelby County Schools Students provided by YMCA of Memphis and the Mid-South and Mid-South Food Bank .
www.scsk12.org/coronavirusfacts for locations in English and Spanish.

MEALS for low-income and vulnerable people provided by Mid-South Food Bank. Find mobile pantries and partner food pantries by calling 901-527-0841 or visiting www.midsouthfoodbank.org

MEALS for seniors through MIFA. Apply for MIFA assistance online at mifa.org/applyonline. Walk-ins are temporarily closed.

UTILITY ASSISTANCE is provided by our [CSA](http://www.csa.org) (apply by email or mail, see reverse) as well as MIFA. In addition, MLGW has suspended disconnections for 60 days but charges will continue to accrue during this time. Call MLGW's billing office at 901-544-6549 or use their drive-thru windows and drop boxes. www.MLGW.com. Apply online for MIFA assistance at www.MIFA.org or call them at 901-527-0208. Walk-ins are temporarily closed.

JOBS for those looking for opportunities can call the American Job Center at 901-707-8426 or visit jobs4tn.gov to help with unemployment claims.

HOMELESS hotline through MIFA is available 24-hours a day, 901-529-4545. Comprehensive list of services for homeless available through Community Alliance for the Homeless at cafh.org.

DOMESTIC VIOLENCE services available through [Family Safety Center](http://www.family-safety-center.org) at 901-222-4400.

CLOTHES, FURNITURE, FOOD available through [Neighborhood Christian Centers](http://www.neighborhoodchristiancenters.org) at 901-881-6013

FAMILIES WITH YOUNG CHILDREN may be eligible for guidance through [ParentPlus901.com](http://www.ParentPlus901.com)

COVID-19 UPDATES from the Shelby County Health Department shelbytohealth.com or call 833-943-1658 for the COVID-19 Call Center. Or visit cdc.gov/coronavirus

shelbycountyttn.gov/community-services
901-222-3990
CommunityServicesInfo@shelbycountyttn.gov

SHELBY COUNTY DIVISION OF COMMUNITY SERVICES

Hamilton County Community Resources

- Rent/Mortgage Support, Food, Utility Support and much more...

<https://connect.chattanooga.gov/covid/covidresources/>

<https://unitedwaycha.org/covid19/get-help/>

Davidson County Community Resources

- Rent/Mortgage Support, Food, Utility Support and much more...

<https://uprisenashville.org/community-resources-covid-19>

<https://www.nashvillechamber.com/landing-pages/coronavirus-resources>

<https://www.visitmusiccity.com/covid-19-information/virtual-attractions>

Davidson County Community Resources Continued

- Rent/Mortgage Support, Food, Utility Support and much more...

<https://www.visitmusiccity.com/covid-19-information/virtual-attractions>

<https://www.visitmusiccity.com/trip-ideas/visit-nashville-from-home>

<https://www.visitmusiccity.com/covid-19/virtual-nashville-experiences>

Knox County Community Resources

- **Rent/Mortgage Support, Food, Utility Support and much more...**

City of Knoxville Government Resources

<https://www.knoxvilletn.gov/cms/One.aspx?portalId=109562&pageId=16540308>

Volunteer Opportunities

<https://www.volunteertn.org/covid19>

Alliance for Better Nonprofit

<https://www.betternonprofits.org/resources/covid-19-resources>

Knox County Community Resources Continued

- **Rent/Mortgage Support, Food, Utility Support and much more...**

Knoxville Chamber

<https://www.knoxvillechamber.com/covid19/>

United Way

<http://tn211.mycommunitypt.com/>

Virtual Events

<https://www.visitknoxville.com/events/>

<https://insideofknoxville.com/ten-day-planner/>

Crittenden County Community Resources

- **Rent/Mortgage Support, Food, Utility Support and much more...**

<https://humanservices.arkansas.gov/resources/response-covid-19>

<http://www.westmemphisar.gov/CivicAlerts.aspx?AID=80>

Desoto County Community Resources

- **Rent/Mortgage Support, Food, Utility Support and much more...**

<https://www.desotocountyschools.org/covid-19>

Questions?

