

The Southern College of Optometry and
University Clinical Health-Hamilton Eye Institute

Vision Enhancement Program

Introduction

This Vision Enhancement Program is designed to help faculty, staff, and students of Southern College of Optometry (SCO), the University of Tennessee Health Science Center (UTHSC), and University Clinical Health (UCH) in meeting vision care needs affordably, and to encourage the inclusion of eye health and vision care as part of your regular healthcare routine.

This program provides significant savings for eye health and vision expenses for you and your eligible dependents. This plan offers specific professional services savings and discounts on materials obtained from **The Eye Center at Southern College of Optometry**, **The FocalPoint at Crosstown Concourse**, **University Eye Care of SCO** and the **UCH-Hamilton Eye Institute**. Each of these facilities utilize the latest in state-of-the-art diagnostic and treatment technologies attracting patients from all over the country and even the world. Our reputation for excellence is unparalleled.

The Eye Center is specifically designed to provide the highest quality primary and secondary vision care in a state-of-the-art teaching facility. Enjoying a renowned reputation for excellence in patient care, The Eye Center is home to some of the country's most celebrated optometric physicians. Our doctors train interns and residents in the latest technologies for the diagnosis and treatment of visual system disorders.

The FocalPoint at Crosstown Concourse is designed to offer unique eyewear and clinical experiences in a multidisciplinary setting with an emphasis on patient engagement and inter-professional care. Use of the area's first telehealth application, EyecareLive® allows our patients to stay in touch with their primary care eye doctor and eyewear engineer in unique ways.

University Eye Care primarily serves college students and employees on the University of Memphis campus. Open to the public, this location also serves as the Official Eye Doctors of the Memphis Tigers.

At **University Clinical Health – Hamilton Eye Institute** we provide specialty eye care for Memphis and the Mid-South. We are nationally renowned among the Top 10 ophthalmology institutes in the country for its expertise in treating complex eye conditions. Our adult care includes the treatment of cataracts, glaucoma, cornea and refractive surgery, LASIK surgery, retinal degeneration, Neuro-ophthalmology, oculoplastic and ophthalmic oncology, ocular immunology and uveitis. Our pediatric care includes eye cancer. Additional information on all of our services is listed on our website at www.universityclinicalhealth.com

For appointments, please contact



THE EYE CENTER
AT SOUTHERN COLLEGE
OF OPTOMETRY

1225 Madison Avenue, Memphis, TN 38104

901-722-3250

www.eyecentermemphis.com





The SCO / UCH-Hamilton Eye Institute Vision Enhancement Program

has been designed to present an opportunity for faculty, staff, and students to participate in this leading-edge training, while creating an affordable opportunity for eye health and vision care.

Regular eye health and vision care should be an essential part of any family's approach to health care. Now, for the first time, **two of the nation's leading academic eye health and vision care programs have come together to offer a full range of services, from primary care, including prescriptions for spectacles and contact lenses, to the management of chronic eye health disorders and even elective procedures.**

Access to Services and Materials

To utilize the primary care services, simply call **The Eye Center** at 901-722-3250 or visit tec.sco.edu; **The FocalPoint** at 901-252-3670 or focalpointcrosstown.com; or **University Eye Care** of SCO at 901-252-3697 or eyecentermemphis.com/uofmeyecare and request an appointment. Let us know at the time you schedule your appointment that you are a member of **The SCO / UCH-HEI Vision Enhancement Program**, or type that into the comments field of the online appointment request form.

The **SCO / UCH-HEI Vision Enhancement Program** *does not issue identification cards*. To access services, simply present for your appointment with a valid, faculty, employee or student identification card and driver's license. For eligible dependents, please let us know the name of the faculty member, employee, or student and a contact for verification.

You must have an appointment to receive services. No walk-ins are allowed with the exception of truly emergent/urgent care due to an illness or accident.

For services through **UCH-Hamilton Eye Institute**, either a referral will be made by the primary care provider, or you can call 901-448-6650 to schedule an appointment. Let us know at the time you schedule your appointment that you are a member of the **SCO/UCH-HEI Vision Enhancement Program**.

Contact Lens Mail Service Program

Members of **The SCO / UCH-HEI Vision Enhancement Program** may order replacement contact lenses online and have them delivered to your home once you have established a relationship with one of our doctors. You can re-order your disposable or frequent replacement contacts by calling **The Eye Center** at 901-722-3250 or **The FocalPoint** at 901-252-3670.

Payment for Services

For all services provided through **The SCO / UCH-HEI Vision Enhancement Program**, payment is expected on the day of your visit. For spectacle materials (i.e. frames and/or lenses), a deposit is required to order the materials. Fifty percent of the cost of the materials must be received as a deposit before we can fabricate or place an order. Glasses and contact lenses are medically necessary devices that are specifically fabricated for **your** unique needs. The balance for any materials is due at the time you pick up your glasses. With regard to contact lenses, payment in full is required for us to place your order or supply you with contacts.

For appointments, please contact



1350 Concourse Ave., Suite 264
901-252-3670
focalpointcrosstown.com



Benefits Summary

This **Vision Enhancement Program** offers significant savings on professional services and discounts on materials purchased. This includes all items in your eyewear wardrobe, such as dress glasses, casual glasses, sports specs, safety eyewear, and even contact lenses and accessories. Full benefits are available to all eligible individuals and their family members.

There can be no “doubling” or combining discounts and/or benefits for those who may have a Vision Discount Plan or Major Medical Insurance, which will include services and materials covered by this Program. All applicable co-pays and/or deductibles must be paid by patient at the time of service if using any vision discount plan or insurance product.

— **Comprehensive Eye Health and Vision Exam every 12 months:**

25% savings on Professional Service

— **Prescription Glasses every 12 months:**

25% discount when a complete pair of glasses is purchased, 30% discount on second or multiple pairs (includes prescription sunglasses).

— **Non-Prescription Sunglasses every 12 months:**

25% discount, limit two pair per benefit period.

— **Contact Lens Exam every 12 months:**

25% savings on Professional Service (Comprehensive, “new fits” only).

— **Contact Lens Office Visits/Progress Exams up to 90 days following Lens Fitting**

No charge when in conjunction with “new fit” (10% savings on Professional Service when unrelated problem or not in conjunction with “new fit”)

— **LASIK (Laser Assisted In-situ Keratomileusis):**

30% Savings or \$2,000 per eye

— **Advanced Dry Eye Disease Treatment:**

25% Savings on LipiFlow®, IPL (Intense Pulse Light Tx), RF (Radio Frequency Tx) and BlephEx®

— **Low Vision / Rehabilitation Evaluation:**

25% savings on Professional Service with 15% discount on all Low Vision Devices

— **Athletic Vision and Vision Rehabilitation Sessions:**

25% savings on Professional Service

For appointments, please contact


**Hamilton
Eye Institute**
901-448-6650

Exclusions

The following services and/or materials are excluded under
The SCO / UCH-HEI Vision Enhancement Program:

- **Replacement of lost/broken lenses or frames;**

- Surgical treatment not otherwise listed under the benefits section;
- Services / materials covered under another Vision Discount Plan or Major Medical Insurance;
- Eye examinations required as a condition of employment;
- Services covered under Worker's Compensation.

Eligibility for Coverage

Actively Employed Faculty and Staff

If you are an actively employed (0.55 FTE or greater) member of the faculty or staff of Southern College of Optometry, the University of Tennessee Health Science Center, or University Clinical Health, you are eligible for services and materials under [The SCO / UCH-HEI Vision Enhancement Program](#).

Actively Enrolled Student

If you are an actively enrolled full-time student at Southern College of Optometry and/or the University of Tennessee Health Science Center, you are eligible for services and materials under [The SCO / UCH-HEI Vision Enhancement Program](#).

Dependent Eligibility

Your eligible dependents include your spouse and each of your unmarried, natural children younger than age 26. Proof of relationship documentation is required for spouse and children to receive services. Covered faculty member, staff member and/or student must accompany the dependent on the day of the appointment and for the receipt of materials, if the dependent is 17 years of age or younger.

In addition to your natural children, a child who lives with you in a parent-child relationship will be considered eligible if he/she is placed in your home for legal adoption, or is a legally adopted child, stepchild, or foster child.

For the purposes of this plan, an eligible foster child is a child for whom you or your spouse has assumed legal responsibility and control. Proof of relationship, whether legal or natural, is required at the time of all appointments and parental consent must be obtained prior to any services being provided (see [tec.sco.edu](#) under "about your appointment" for details).

Coverage Termination

Your [SCO / UCH-HEI Vision Enhancement Program](#) benefits will end on the earlier of the following dates:

- For students, the last day of the month of the graduation date;
- When you cease being actively enrolled as a student at SCO and/or UTHSC;
- When SCO or UCH-HEI terminates their participation in the Program;
- When your employment with SCO, UTHSC, and/or UCH-HEI ends, either voluntarily or involuntarily



For appointments, please contact



**UNIVERSITY
EYE CARE**
OF SOUTHERN COLLEGE
OF OPTOMETRY

V. Lane Rawlins Service Court Building,
upstairs in Suite 201 above bookstore

901-252-3697
uofmeyecare.com

Your dependent's benefits will terminate on the earliest of the following dates:

- When the individual no longer meets the plan's definition of a dependent;
- When your benefits terminate.

Confidentiality of Information

A federal law, the Health Insurance Portability and Accountability Act of 1996 (HIPAA), requires that health care providers, health discount plans and insurance plans protect the confidentiality of your private health information. A complete description of your rights under HIPAA can be found at our website, tec.sco.edu.

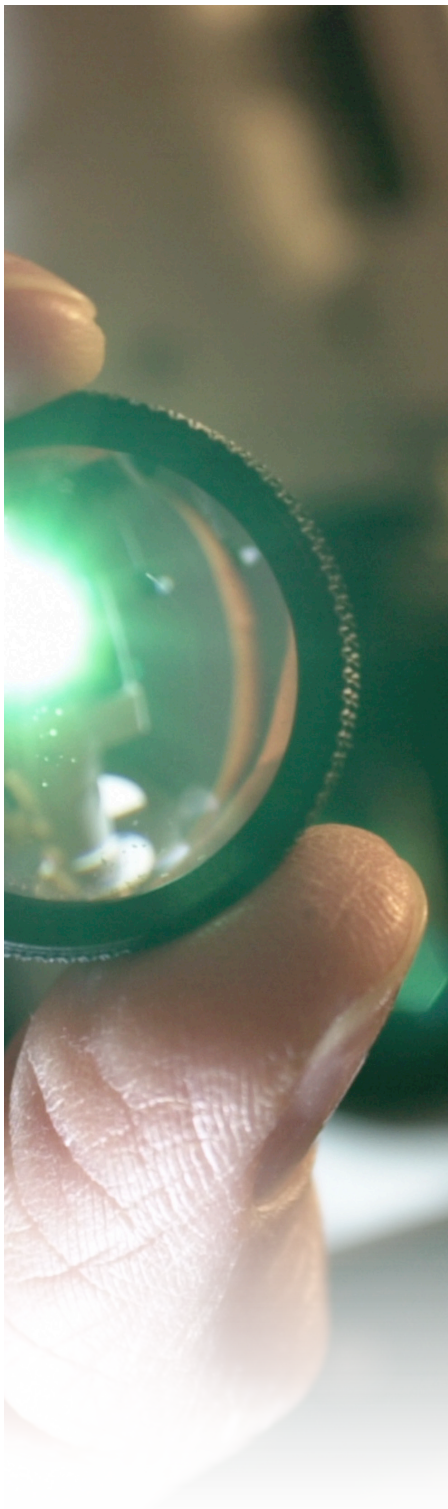
The Eye Center at Southern College of Optometry, The FocalPoint at Crosstown Concourse, University Eye Care of SCO and University Clinical Health will not use or further disclose information that is protected by HIPAA ("protected health information"), except as necessary for treatment, payment, health plan operations and plan administration, or as permitted or required by law. By law, we have required all of our business associates to also observe HIPAA's privacy rules as outlined by the government. In particular, **The Eye Center at Southern College of Optometry, The FocalPoint at Crosstown Concourse, University Eye Care of SCO and University Clinical Health** will not, without authorization, disclose protected health information for employment-related actions and decisions or in connection with any other benefit or employee benefit plan of your academic institution or employer. Under HIPAA, you have certain rights with respect to your protected health information, including certain rights to see and copy the information, receive an accounting of certain disclosures of the information and, under certain circumstances, amend the information. You also have the right to file a complaint with **The Eye Center at Southern College of Optometry, The FocalPoint at Crosstown Concourse, University Eye Care of SCO and University Clinical Health** through our Compliance Officer or with the Secretary of the U.S. Department of Health and Human Services, if you believe your rights under HIPAA have been violated. **The Eye Center at Southern College of Optometry, The FocalPoint at Crosstown Concourse, University Eye Care of SCO and University Clinical Health** maintains a privacy notices, which provide a complete description of your rights under HIPAA's privacy rules.

For a copy of the notice, visit our website at tec.sco.edu or contact **The Eye Center at Southern College of Optometry, The FocalPoint at Crosstown Concourse, University Eye Care of SCO and University Clinical Health**.

Your Participation, Our Privilege

Southern College of Optometry and the University of Tennessee Health Science Center are demonstrating their commitment to you as a valued faculty member, employee, student and/or colleague. Through your participation in **The SCO / UCH-HEI Vision Enhancement Program**, you are acknowledging the importance of eye health and vision care for yourself and your family.

By providing you and your family with care, we are privileged to be a part of your health care team. You are about to discover why so many individuals and providers from the Mid-South, and around the world, trust the doctors, interns, residents and fellows at **The Eye Center at Southern College of Optometry, The FocalPoint at Crosstown Concourse, University Eye Care of SCO and University Clinical Health** with their family eye health and vision care needs.



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